

CRAWLEY AMATEUR BOXING CLUB *Serving the Community*

October 10th 2008,

Dear Michael,

I would like to write and offer my thanks on behalf of the committee and boxers of Crawley Amateur Boxing Club in West Sussex for the excellent service we have received from your website football-pennants.co.uk throughout 2008.

The club sent a squad to Malta in March to box their national representative squad and I wanted a souvenir of the tour. I viewed and made enquiries with several companies on the internet, some of which failed to reply, some of which simply refused to assist because we were not a football team and did not have the artwork to hand.

I then contacted your site. The service I received from this point on was both refreshing and impressive on the basis of the previous responses I had received. I received a reply to my query within minutes, despite this being in the evening, which fits into my own work schedule. Your company was able to take me through my order and request piece by piece selecting artwork and colours which would meet my own specification. All this was done via e-mail to a high standard and with a very quick response time bearing in mind that your company was dealing with someone who had never ordered such a product before. I ordered 60 pennants for the Malta trip which acted as both a souvenir for our boxers and the opposite team, who thought they were excellent. The price of the pennants was also very reasonable.

In September 2008 we held our annual presentation awards which coincided with our new gymnasium opening thanks to a sizeable grant from Sport England. I took the opportunity to use your company again, due to my previous dealings, to use pennants instead of trophies with the boxers names personally placed onto the item. This was an excellent alternative to a trophy and something our young boxers can hang on their bedroom wall with pride. I also ordered pennants to be framed to take pride of place in the new gymnasium.

I would not hesitate to use your company in the future, in fact I will do without a doubt. As a charity, the cost is always an implication for us, and I have found your prices to be very reasonable. I wish you well in the future and look forward to offering you much more business from **Crawley Amateur Boxing Club**.

Hon.Secretary: Rees Hopcraft
Crawley
West Sussex.
e-mail: reeshopcraft@talktalk.net